

28 August 2009

Dear Sirs,

I am writing you to recommend Quality Transmission Service, 5944 Arsenal St., St Louis, MO, 63139 for an outstanding job of diagnosis (a rumbling sound from the transmission) and promptly correct it at a very reasonable cost.

This problem could have easily cost a lot more money but Pat of Quality fixed it and in the three months since I have not had a recurring problem.

This is an honest company that I enjoyed doing business with and I highly recommend them to anyone with a transmission problem.

Sincerely yours,

John F Koch

CF: Better Business Bureau