

Pat,

I wanted to thank you for dropping what you were doing and take care of my car (the Mach I) on March 4, 2005. I cannot explain how much appreciation I have for your help in this instance; it is difficult to find skilled experience and honesty these days. You may not think it was much but it made me gasp with relief knowing that everything was OK, it made Susan very happy knowing she will be taking the car for a spin, and her son, Raymond, got a ride in it. He was ecstatic, his smile stretched ear to ear after I opened up the throttle a little. Raymond's smile lasted the rest of the evening.

Just to recap on past transmissions you have worked on for me:

- 1985 Chevrolet truck (350 turbo)
- 1969 442 (400 Turbo)
- 1978 Lincoln (C-6)
- 1973 Mach I (C-6)
- 1973 Mach I (AOD)

Thank you for providing me honest quality throughout the past decade. I included a gift certificate for my gratitude and figured we could all use a little more in the fridge.

Best Regards,
Erik